



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Sarlay et al.

Serial No.: 09/919,302

Filed: July 31, 2001

Examiner: Bachner, Rebecca M

Group Art Unit: 3623

Title: METHOD FOR FORECASTING AND MANAGING MULTIMEDIA
CONTACTS

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5-20-03
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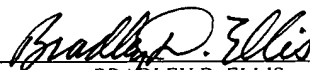
GROUP 3600

Commissioner for Patents
PO Box 1450
Alexandria, Virginia 22313-1450

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service on May 7, 2003, as first class mail in an envelope addressed to:

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PO Box 1450
Alexandria, Virginia 22313-1450


BRADLEY D. ELLIS

AMENDMENT

Dear Sir:

In response to the Office Action dated January 7, 2003 ("Office Action"), for which a one month's extension of time in which to respond is hereby requested, and for which payment is hereby enclosed, please amend the above-referenced application ("Application") as follows:

05/14/2003 ZJUHA1 00000005 09919302

01 FC:1251 110.00 OP

